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HEWLETT-PACKARD COMPANY  
Intellectual Property Administration  
P.O. Box 272400  
Fort Collins, Colorado 80527-2400



PATENT APPLICATION

ATTORNEY DOCKET NO. 20005778-2

Inventor(s): A. Hermann et al.

Application No.: 09/816,940

Filing Date: March 23, 2001

Confirmation No.: 6950

Examiner: William D. Hutton, Jr.

Group Art Unit: 2176

Title: **METHOD, COMPUTER SYSTEM, AND COMPUTER PROGRAM PRODUCT FOR MONITORING SERVICES OF AN INFORMATION TECHNOLOGY ENVIRONMENT**

Mail Stop  
Commissioner For Patents  
PO Box 1450  
Alexandria, VA 22313-1450

**TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT**

Transmitted herewith is/are the following in the above-identified application:

- ☒ Response/Amendment  
☐ New fee as calculated below  
☐ No additional fee  
☐ Other \_\_\_\_\_

- ☐ Petition to extend time to respond  
☐ Supplemental Declaration

Fee\$

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS	23	MINUS	23	= 0	X \$50	\$ 0
INDEP. CLAIMS	3	MINUS	3	= 0	X \$200	\$ 0
<input type="checkbox"/> FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					+ \$360	\$ 0
EXTENSION FEE	<input type="checkbox"/> 1st Month \$120	<input type="checkbox"/> 2nd Month \$450	<input type="checkbox"/> 3rd Month \$1020	<input type="checkbox"/> 4th Month \$1590		\$ 0
OTHER FEES						\$
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 0

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450.

Date of Deposit: March 13, 2006

Typed Name: Marilyn Alexander

Signature: Marilyn Alexander

Respectfully submitted,

A. Hermann et al.

By Edward McMahon

Edward McMahon

Attorney/Agent for Applicant(s)

Reg No. : 44,927

Date : March 13, 2006

Telephone : (203) 327 - 4500

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: A. Hermann et al.

Serial No. : 09/816,940

For:



METHOD, COMPUTER SYSTEM, AND COMPUTER  
PROGRAM PRODUCT FOR MONITORING SERVICES  
OF AN INFORMATION TECHNOLOGY ENVIRONMENT

Filed: March 23, 2001

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Customer No. : 27,623

Attorney Docket No.: 20005778-2

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**AMENDMENT**

Dear Sir:

In reply to a final Office Action dated December 13, 2005, hereinafter "the Office Action", Applicants respectfully submit the following response:

**Listing of the Claims** begin on page 2 of this paper.

**Remarks** begin on page 8 of this paper.